autura™
TOWING MANAGEMENT SYSTEMS

Impound Management Made Easy

Simplify impound management with a system that captures and organizes vehicle data, solves storage lookup, and streamlines complex workflows including lien, notifications, fees, and payments.

STORAGE LOOKUP — SOLVED

Digitally log, track, and search vehicle data in ARIES Impound Management. Quickly locate vehicles and view history — no phone calls required.

FEES, INVOICING, AND HOLDS — AUTOMATED

Simplify administrative impound management of regulated fees, invoicing, and key payment steps — saving time and staying compliant.

LIEN PROCESSING AND VEHICLE AUCTIONS — MANAGED

Track liens from application through release or resale, and reach motivated buyers through a seamless digital auction experience — turning unclaimed vehicles into recovered revenue.

ARIES Impound Management Offers You:

Vehicle Tracking
- Track vehicle custody and location from tow to release

Operational Efficiency
- Reduce paperwork with a unified system
- Accurately track inventory from initial tow to city or private storage lot and through hold, lien, and release
- Identify operational opportunities via reporting and analytics

Fee and Payment Transparency
- Maintain oversight and compliance with automated tracking
- Process payments in a single system

Auction Management
- Leverage a purpose-built digital auction platform that makes listing management easy
- Access a network of 20K+ bidders nationwide
- Reap the benefits of a 95% sell-through success rate

Regulatory Compliance
- Use auto-calculated invoices, an automated lien workflow, and system-generated reports to stay compliant
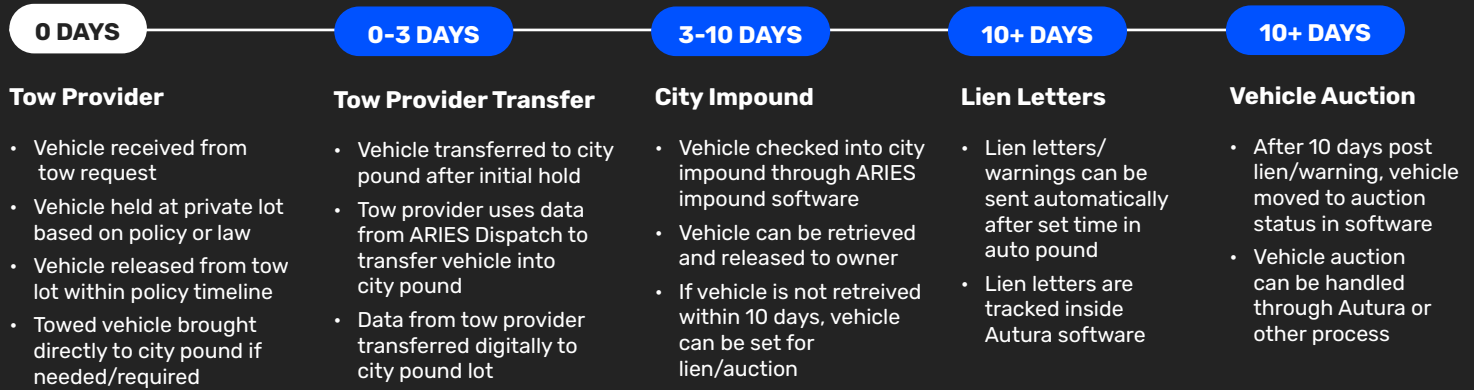
Lien, Hold, and Letter Management
- Obtain lienholder and owner contacts faster with less manual effort
- Generate and send lien letters with system automation, and add / release holds as necessary (manual or automatic)
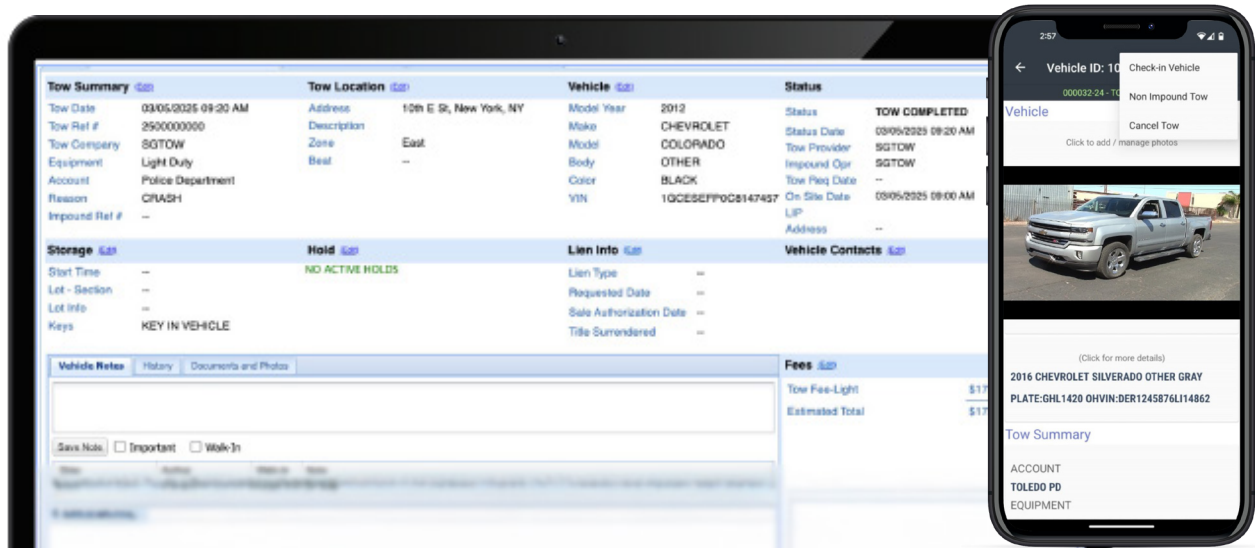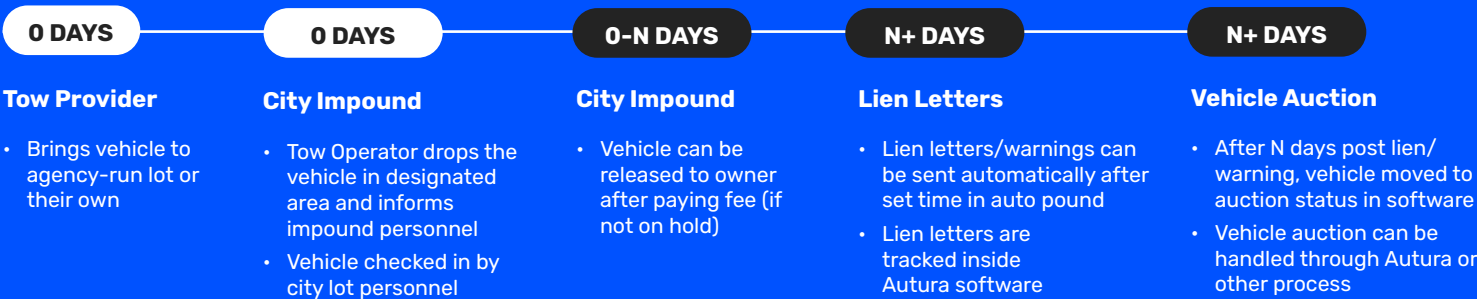- Stay compliant with automated rules

Revenue Management
- Minimize billing errors with automations
- Enhance fee transparency with clear documentation

SAMPLE IMPOUND PROCESS

0 DAYS	**0-3 DAYS**	**3-10 DAYS**	**10+ DAYS**	**10+ DAYS**
Tow Provider	**Tow Provider Transfer**	**City Impound**	**Lien Letters**	**Vehicle Auction**
• Vehicle received from tow request • Vehicle held at private lot based on policy or law • Vehicle released from tow lot within policy timeline • Towed vehicle brought directly to city pound if needed/required	• Vehicle transferred to city pound after initial hold • Tow provider uses data from ARIES Dispatch to transfer vehicle into city pound • Data from tow provider transferred digitally to city pound lot	• Vehicle checked into city impound through ARIES impound software • Vehicle can be retrieved and released to owner • If vehicle is not retreived within 10 days, vehicle can be set for lien/auction	• Lien letters/warnings can be sent automatically after set time in auto pound • Lien letters are tracked inside Autura software	• After 10 days post lien/warning, vehicle moved to auction status in software • Vehicle auction can be handled through Autura or other process

AUTURA IMPOUND PROCESS

0 DAYS	**0 DAYS**	**0-N DAYS**	**N+ DAYS**	**N+ DAYS**
Tow Provider	**City Impound**	**City Impound**	**Lien Letters**	**Vehicle Auction**
• Brings vehicle to agency-run lot or their own	• Tow Operator drops the vehicle in designated area and informs impound personnel • Vehicle checked in by city lot personnel	• Vehicle can be released to owner after paying fee (if not on hold)	• Lien letters/warnings can be sent automatically after set time in auto pound • Lien letters are tracked inside Autura software	• After N days post lien/warning, vehicle moved to auction status in software • Vehicle auction can be handled through Autura or other process

Automated Data Transfer brings the tow request information from the dispatch directly into the impound application for fast check-in.

Enhance Efficiency, Accuracy, and Reliability with a Computer-Aided Dispatch Integration

Computer-Aided Dispatch (CAD) integration enables automatic generation of tow requests, reducing manual data entry and accelerating the dispatch process through dynamic management of tow rotations and real-time tracking of tow trucks, minimizing response times.

Impound Lot Managers

Autura's ARIES Impound Management provides cities and municipalities with a comprehensive solution for managing police-impounded vehicles.

Ease management and maintain compliance with a government impound solution that keeps accurate, dynamic storage, hold, lien, fee, notification, and payment information accessible and accountable.