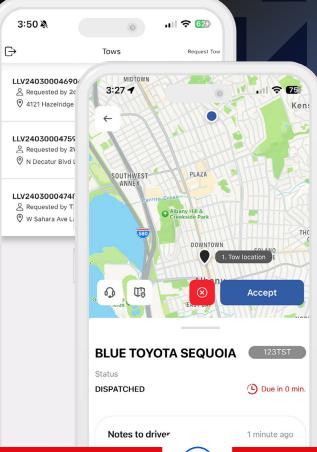


Smart Towing Dispatching Solution

Autura's automated dispatching instantly reduces radio traffic for 911 Telecommunicators, speeds up scene clearance for law enforcement, and gets towers to jobs faster.









SAFER COMMUNITIES

Autura clears crash scenes faster, reducing secondary accidents by 30%, saving officers' lives and keeping citizens safe.

BETTER PRIORITIZATION

Smoother dispatching processes enable the law enforcement officers to focus on more urgent matters.

FEWER CALLS

Autura's smart dispatch makes communication between Officers and tow operators hassle-free.

See What Zero Phone Call Dispatching Can Do For Your City



Safer Roadways

- Reduce fatalities and injuries resulting from secondary crashes and "struck-bys".
- 20% of all crashes are secondary



Streamlined Communication

 Reduces call volume and simplifies coordination with towing companies.



Cost-efficient Operations

 Boosts Telecommunicator and Officer efficiency for better time allocation.



Faster Tow Response

- Enables Officers to focus on high-priority law enforcement duties
- Provide Officers with real-time tow operator ETA and current location



Improved Citizen Experience

 Provides 24/7 access to vehicle location services and support, improving citizen satisfaction.



Actionable Insights

- Data analytics providing accountability and transparency.
- Fuels data-driven decisions.

THE MANUAL PROCESS

0 MIN

5 MIN

10 MIN

15 MIN

30-45 MIN

Officer arrives and contacts Communications

Communications

- Secure scene
- Information exchange with Officer
- Request Fire/EMS & Backup
- Call Tow Truck

Tow Dispatcher

- Tow company receives request
- Information exchange with tow company
- Tow company calls sends request to tow operator
- Information exchange with tow operator

~13 MIN

Process Gains

Tow Operator

 Driver accepts call and begins drive to location

Officer:

"What's the status of my wrecker?

Telecommunicator:

"Let me call them again."

THE AUTURA PROCESS



0 MIN

Officer requests a tow digitally via MDC/Mobile



Tow operator accepts request

Officer has visibility into tow truck arrival time and location

Process Flow

- Officer requests a tow or contacts communications.
- 2. Request is dispatched to contracted towers.
- 3. Tow operator accepts request.
- 4. Request is completed and vehicle is impounded.
- Vehicle details, photographs, and the complete request timeline data are stored in a searchable database.

Mobile Request App

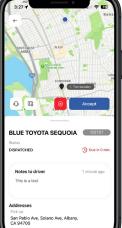
Officers can use the Autura Request mobile app to input a vehicle's details and request a tow without making a phone call.





Dispatch Application

Telecommunicators use the Driver Status screen to view tow operators' location and availability status along with a selected operator's route to the scene.



Towing Mobile App

Tow contractors use the Autura
Towing mobile app to receive officer or telecommunicator initiated dispatches and complete the job digitally.

Enhance the efficiency, accuracy, and reliability with a Computer-Aided Dispatch Integration

Computer-Aided Dispatch (CAD) Integration enables automatic generation of tow requests, reducing manual data entry and accelerating the dispatch process through dynamic management of tow rotations and real-time tracking of tow trucks, minimizing response times.

Telecommunicators

Automate routine tasks such as call logging, location identification, and vehicle description to empower telecommunicators to focus on effective emergency management.

Law Enforcement Officers

Receive live updates about tow requests and use Automatic Vehicle Location capabilities for greater visibility into tow response times.

Citizens

Reduced response rates provide enhanced service quality, and accurate data integration with public-facing platforms increases transparency to allow citizens to stay informed.